

-- Customer Service Report --

CTTRANSIT/New Britain Division values the input of our customers. Please use this form to tell us of any compliments, complaints, or suggestions which you have about CTTRANSIT. Fill out the form as completely as possible. Your name and phone number are especially important if we need to contact you for follow up information.

Name:
Address:
City/State/Zip:
Work Phone:
Home Phone:
e-mail address:
Nature of Comment: Suggestion Compliment Complaint Other
Date of Incident:
Time of Incident: _____ AM / PM
Bus Route Letter:
Bus Route Name:
Bus Number:
Location of Incident (Include nearest cross streets):
Employee Name or Number:
Specific Suggestions or Report:

Thank you for providing CTTRANSIT/New Britain Division with this information. Please print this form and fax to (860) 828-7658. You may also email it to transit.info@nbt.us.com.